



April 17th 2020

Dear Clients, Colleagues and Friends,

The leadership team at M3Sixty wanted to update you on our continued efforts to deal with the ongoing impact of COVID-19 on our industry and to keep you informed of the steps we are taking in response to the virus. Our goals continue to be to keep our clients and colleagues safe, serve our clients in the best way possible and ensure M3Sixty's operational continuity remain unchanged.

One of the key distinguishers for M3Sixty during this crisis has been the fact that we operate in a secure cloud based environment which has proven critical to our BCP execution and ability to service our clients. We are delighted to report since we officially transitioned to a work from home BCP situation on March 13, 2020, we have not experienced any operational interference or issues with our clients, vendors or other industry partners.

We continue encouraging our employees to utilize their ability to work remotely until the situation is contained and as always, remain committed to providing exceptional service to our clients and their shareholders. Our offices remain open to receive daily mail and all requests will be processed and responded to without interruption.

All employees operate via a company issued devices and our state of the art phone system has been and will continue to be rerouted to ensure that we remain accessible to our clients and industry colleagues. This is a unique time for all of us and it is clearly a challenging situation to navigate from both a personal and professional perspective. Please know that we remain committed to not only maintaining our business operations but to ensuring that we serve our clients and the investment management industry in the best way possible.

If you have any questions, suggestions, comments or thoughts, please feel free to contact me directly via email or phone at [816-678-5157](tel:816-678-5157).

Please stay safe and healthy!

Best,

Brandon J. Byrd & Randy Linscott